

Information obligation according to Art. 12 ff EU GDPR

We hereby inform you about how we process your personal data that we collect and save as part of the contractual relationship. The term personal data describes any information that refers to you as a person and can be used to identify you:

Description	According to Art. 13 EU GDPR (Direct collection)	According to Art. 14 EU GDPR (Third-party collection)
Names and contact details of the controller, the controller's representative and any data protection representative	<p>Controller:</p> <p>Meland Mallorca SL Represented by the Managing Director Thomas Prigand, Jonathan Graßmel C/ Cardenal Pou N° 6, piso 1º-3A 07003 Palma de Mallorca. Spain Telefon: 0049 163/6392225 E-Mail: alculdia@dahler.com NIF: B56974256</p> <p><u>Data protection officer:</u></p> <p>The controller is not obligated to appoint a data protection officer.</p>	<p>Controller:</p> <p>Meland Mallorca SL Represented by the Managing Director Thomas Prigand, Jonathan Graßmel C/ Cardenal Pou N° 6, piso 1º-3A 07003 Palma de Mallorca. Spain Telefon: 0049 163/6392225 E-Mail: alculdia@dahler.com NIF: B56974256</p> <p><u>Data protection officer:</u></p> <p>The controller is not obligated to appoint a data protection officer.</p>
Purpose of processing and legal basis	<p>Data are collected for the following purposes:</p> <ul style="list-style-type: none"> ▪ Proof and/or mediation of establishment of a lease contract on the legal basis of Art. 6 (1) a-c GDPR, Art. 6 (1) f GDPR for the purpose of acquiring a mediation contract for the lease or acquisition of potential tenants for economic interest ▪ Proof and/or mediation of establishment of a purchase contract on the legal basis of Art. 6 (1) a-c GDPR, Art. 6 (1) f GDPR for the purpose of acquiring a mediation contract for the sale or acquisition of potential buyers for economic interest ▪ Proof and/or mediation of establishment of a lease contract as part of referral transactions on the legal basis of Art. 6 (1) a-c GDPR ▪ Proof and/or mediation of establishment of a purchase contract as part of referral transactions on the legal basis of Art. 6 (1) a-c GDPR ▪ Carrying out marketing measures and events on the legal basis of Art. 6 (1) a GDPR, Art. 6 (1) f GDPR to promote the company's image and acquire transaction for economic interest; sending information mailings and market reports on the legal basis of Art. 6 (1) a GDPR; mailing the customer magazine D Homes on the legal basis of Art. 6 (1) a GDPR, Art. 6 (1) f GDPR for long-term (prior to 25.05.2018) D Homes subscribers (without consent) where it is not reasonable to expect that they object to data processing; e-mail 	<p>Data are collected for the following purposes:</p> <ul style="list-style-type: none"> ▪ Proof and/or mediation of establishment of a lease contract on the legal basis of Art. 6 (1) a-c GDPR, Art. 6 (1) f GDPR for the purpose of acquiring a mediation contract for the lease or acquisition of potential tenants for economic interest ▪ Proof and/or mediation of establishment of a purchase contract on the legal basis of Art. 6 (1) a-c GDPR, Art. 6 (1) f GDPR for the purpose of acquiring a mediation contract for the sale or acquisition of potential buyers for economic interest ▪ Proof and/or mediation of establishment of a lease contract as part of referral transactions on the legal basis of Art. 6 (1) a-c GDPR ▪ Proof and/or mediation of establishment of a purchase contract as part of referral transactions on the legal basis of Art. 6 (1) a-c GDPR ▪ Carrying out marketing measures and events on the legal basis of Art. 6 (1) a GDPR, Art. 6 (1) f GDPR to promote the company's image and acquire transactions for economic interest; sending information mailings and market reports on the legal basis of Art. 6 (1) a GDPR; mailing the customer magazine D Homes on the legal basis of Art. 6 (1) a GDPR, Art. 6 (1) f GDPR for long-term (prior to 25.05.2018) D Homes subscribers (without consent) where it is not reasonable to expect that they object to data processing; e-mail

	<p>newsletter on the legal basis of Art. 6 (1) a GDPR</p> <ul style="list-style-type: none"> ▪ Provision and operation of IT and information services as well as CRM software on the legal basis of Art. 6 (1) a-b GDPR; as-needed provision of back office services by the franchisor (partner service) on the legal basis of Art. 6 (1) b GDPR; processing accounting tasks on the legal basis of Art. 6 (1) c GDPR ▪ Administration of master and contact data of suppliers and service providers to be contracted for service performances on the legal basis of Art. 6 (1) b GDPR ▪ Carrying out training measures, preparing analyses and statistics for company development/consulting and company comparisons on the legal basis of Art. 6 (1) a to c GDPR, Art. 6 (1) f GDPR for the purpose of qualifying employees and freelance real estate consultants ▪ Recruiting employees, freelance real estate consultants on the legal basis of Art. 6 (1) a and b GDPR ▪ Establishing, maintaining and terminating an employment relationship as well as freelance employment as a real estate consultant on the legal basis of Art. 6 (1) a to c GDPR 	<p>newsletter on the legal basis of Art. 6 (1) a GDPR</p> <ul style="list-style-type: none"> ▪ Provision and operation of IT and information services as well as CRM software on the legal basis of Art. 6 (1) a-b GDPR; as-needed provision of back office services by the franchisor (partner service) on the legal basis of Art. 6 (1) b GDPR; processing accounting tasks on the legal basis of Art. 6 (1) c GDPR ▪ Administration of master and contact data of suppliers and service providers to be contracted for service performances on the legal basis of Art. 6 (1) b GDPR ▪ Carrying out training measures, preparing analyses and statistics for company development/consulting and company comparisons on the legal basis of Art. 6 (1) a to c GDPR, Art. 6 (1) f GDPR for the purpose of qualifying employees and freelance real estate consultants ▪ Recruiting employees, freelance real estate consultants on the legal basis of Art. 6 (1) a and b GDPR ▪ Establishing, maintaining and terminating an employment relationship as well as freelance employment as a real estate consultant on the legal basis of Art. 6 (1) a to c GDPR
<p>Data category (depending on processing status and type of contact)</p>	<p>-</p>	<p><u>As part of providing proof and/or mediation of establishment of a lease contract:</u> Master and contact data, search mandate if consented, bank data, date of birth, personal ID number, income/credit worthiness information, landlord certificate, marital status, number of persons, proof of ownership, property data, property documentation, property or personal reference, accreditation certificate</p> <p><u>As part of providing proof and/or mediation of the establishment of a purchase contract:</u> Master and contact data, search mandate if consented, date of birth, complete copies of personal IDs of buyer and seller (according to Money Laundering Act), lease contract, tax ID, equity, financing bank, amount of financing, cadastral certificate, property documents, property data, accreditation certificate, property or personal reference</p> <p><u>As part of providing proof and/or mediation of the establishment of a lease as part of referral transactions:</u> Master and contact data, search mandate if consented, bank data, date of birth, personal ID number, income/credit worthiness information, landlord</p>

		<p>certificate, marital status, number of persons, proof of ownership, property data, property documentation, property or personal reference, accreditation certificate</p> <p><u>As part of providing proof and/or mediation of the establishment of a purchase contract as part of referral transactions:</u> Master and contact data, search mandate if consented, date of birth, complete copies of personal IDs of buyer and seller (according to Money Laundering Act), lease contract, tax ID, equity, financing bank, amount of financing, cadastral certificate, property documents, property data, accreditation certificate, property or personal reference</p> <p><u>To carry out marketing measures and events, send information mailings and market reports, mail the customer magazine D Homes, e-mail newsletter:</u> Master and contact data</p> <p><u>For the provision and operation of IT and information services as well as CRM software, as-needed provision of back office services by the franchisor (partner service); carrying out accounting tasks:</u> Master and contact data, date of birth, tax ID, bank data, contract data and documents, property reference, property documents, credit-worthiness information</p> <p><u>For the administration of master and contact data of suppliers and service providers to be contracted for service performances:</u> Master and contact data, bank data, contract data</p> <p><u>For carrying out training measures, preparing analyses and statistics for company development/consulting and company comparisons:</u> Master and contact data, qualification, type of employment relationship, position, quantitative activities</p> <p><u>For recruiting employees and freelancers:</u> Master and contact data, professional CV, certificates and employer references, license, references as needed</p> <p><u>For establishing, maintaining and terminating an employment relationship or freelance relationship:</u> Master and contact data, social insurance data, bank data, religious affiliation, date of birth, tax data, salary/wages, marital status, commission regulations, advanced training, information on limited work abilities, parenting leave, consent declarations, illness notifications, garnishments, residence permit, work permit, Visa, working hours record, holidays, warnings, contract, if necessary</p>
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Category and recipients of data	<p><u>As part of providing proof and/or mediation of the establishment of a lease contract:</u> Lessor, tenant, interested tenant, lessor without leasing mandate, previous tenant, insolvency administrator, executor, official receiver, guardian, authorised representatives, executor of will, lease administrator, credit agencies, guarantors, third parties paying leases or security deposit, license partner, real estate consultants for joint transactions, attorneys, supply companies, energy consultants, assessors, planners and construction engineers, authorities, credit agencies, ratings portals, contractors, facility caretaker, commissioned processors (IT services providers, e-mail services providers, CRM providers, copy system, cloud telephone system, tax advisor and accounting)</p> <p><u>As part of providing proof and/or mediation of the establishment of a purchase contract:</u> Seller, buyer, interested buyer, tenant, insolvency administrator, executor, seller without sales mandate, official receiver, guardian, authorised representatives, organs and/or representative of the homeowner's association, property managers, executor of will, notary, financier, license partner, real estate consultants for joint transactions, attorneys, supply companies, energy consultants, assessors, planners and construction engineers, authorities, credit agencies, ratings portals, contractors, facility caretaker, commissioned processors (IT services providers, e-mail services providers, CRM providers, copy system, cloud telephone system, tax advisor and accounting)</p> <p><u>As part of providing proof and/or mediation of the establishment of a lease contract as part of referral transactions:</u> Licensing partners and external real estate companies as part of joint transactions (with consent), commissioned data processors (IT services providers, e-mail services providers, CRM providers, copy system, cloud telephone system, tax advisor and accounting)</p> <p><u>As part of providing proof and/or mediation of the establishment of a purchase contract as part of referral transactions:</u> Licensing partners and external real estate companies as part of joint transactions (with consent), commissioned data processors (IT services providers, e-mail services providers, CRM providers, copy</p>	<p><u>As part of providing proof and/or mediation of the establishment of a lease contract:</u> Lessor, tenant, interested tenant, lessor without leasing mandate, previous tenant, insolvency administrator, executor, official receiver, guardian, authorised representatives, executor of will, lease administrator, credit agencies, guarantors, third parties paying leases or security deposit, license partner, real estate consultants for joint transactions, attorneys, supply companies, energy consultants, assessors, planners and construction engineers, authorities, credit agencies, ratings portals, contractors, facility caretaker, commissioned processors (IT services providers, e-mail services providers, CRM providers, copy system, cloud telephone system, tax advisor and accounting)</p> <p><u>As part of providing proof and/or mediation of the establishment of a purchase contract:</u> Seller, buyer, interested buyer, tenant, insolvency administrator, executor, seller without sales mandate, official receiver, guardian, authorised representatives, organs and/or representative of the homeowner's association, property managers, executor of will, notary, financier, license partner, real estate consultants for joint transactions, attorneys, supply companies, energy consultants, assessors, planners and construction engineers, authorities, credit agencies, ratings portals, contractors, facility caretaker, commissioned processors (IT services providers, e-mail services providers, CRM providers, copy system, cloud telephone system, tax advisor and accounting)</p> <p><u>As part of providing proof and/or mediation of the establishment of a lease contract as part of referral transactions:</u> Licensing partners and external real estate companies as part of joint transactions (with consent), commissioned data processors (IT services providers, e-mail services providers, CRM providers, copy system, cloud telephone system, tax advisor and accounting)</p> <p><u>As part of providing proof and/or mediation of the establishment of a purchase contract as part of referral transactions:</u> Licensing partners and external real estate companies as part of joint transactions (with consent), commissioned data processors (IT services providers, e-mail services providers, CRM providers, copy</p>

<p>system, cloud telephone system, tax advisor and accounting)</p> <p><u>To carry out marketing measures and events, send information mailings and market reports, mail the customer magazine D Homes, e-mail newsletter:</u> DAHLER & COMPANY Franchise GmbH & Co. KG, accounting, freelance real estate consultants, commissioned data processors (IT services providers, e-mail services providers, CRM providers, copy system, cloud telephone system).</p> <p><u>For the provision and operation of IT and information services as well as CRM software, as-needed provision of back-office services by the franchisor (partner service); carrying out accounting tasks:</u> Tax advisor and accounting, DAHLER & COMPANY Franchise GmbH & Co. KG, freelance real estate consultants, commissioned data processors (IT services providers, e-mail services providers, CRM providers, copy system, cloud telephone system)</p> <p><u>For the administration of master and contact data of suppliers and service providers to be contracted for service performances:</u> Accounting and tax advisor, attorney, license partner of DAHLER & COMPANY Franchise GmbH & Co. KG, DAHLER & COMPANY Franchise GmbH & Co. KG, freelance real estate consultants, real estate consultants for joint transactions, other services providers and cooperation partners, commissioned data processors (IT services providers, e-mail services providers, CRM providers, copy system, cloud telephone system)</p> <p><u>For carrying out training measures, preparing analyses and statistics for company development/consulting and company comparisons:</u> DAHLER & COMPANY Franchise GmbH & Co. KG and its advisers, tax advisor and accounting, commissioned data processors (IT services providers, e-mail services providers, CRM providers, copy system, cloud telephone system).</p> <p><u>For recruiting employees and freelancers:</u> No sharing, data are retained by the controller with the exception of commissioned data processors (IT services providers, e-mail services providers, CRM providers, copy system, cloud telephone system)</p> <p><u>For establishing, maintaining and terminating an employment relationship or freelance relationship of real estate consultants:</u> social security agency, finance authorities, bank, training provider, payroll processor, authorities and control agencies,</p>	<p>system, cloud telephone system, tax advisor and accounting)</p> <p><u>To carry out marketing measures and events, send information mailings and market reports, mail the customer magazine D Homes, e-mail newsletter:</u> DAHLER & COMPANY Franchise GmbH & Co. KG, accounting, freelance real estate consultants, commissioned data processors (IT services providers, e-mail services providers, CRM providers, copy system, cloud telephone system).</p> <p><u>For the provision and operation of IT and information services as well as CRM software, as-needed provision of back-office services by the franchisor (partner service); carrying out accounting tasks:</u> Tax advisor and accounting, DAHLER & COMPANY Franchise GmbH & Co. KG, freelance real estate consultants, commissioned data processors (IT services providers, e-mail services providers, CRM providers, copy system, cloud telephone system)</p> <p><u>For the administration of master and contact data of suppliers and service providers to be contracted for service performances:</u> Accounting and tax advisor, attorney, license partner of DAHLER & COMPANY Franchise GmbH & Co. KG, DAHLER & COMPANY Franchise GmbH & Co. KG, freelance real estate consultants, real estate consultants for joint transactions, other services providers and cooperation partners, commissioned data processors (IT services providers, e-mail services providers, CRM providers, copy system, cloud telephone system)</p> <p><u>For carrying out training measures, preparing analyses and statistics for company development/consulting and company comparisons:</u> DAHLER & COMPANY Franchise GmbH & Co. KG and its advisers, tax advisor and accounting, commissioned data processors (IT services providers, e-mail services providers, CRM providers, copy system, cloud telephone system).</p> <p><u>For recruiting employees and freelancers:</u> No sharing, data are retained by the controller with the exception of commissioned data processors (IT services providers, e-mail services providers, CRM providers, copy system, cloud telephone system)</p> <p><u>For establishing, maintaining and terminating an employment relationship or freelance relationship of real estate consultants:</u> social security agency, finance authorities, bank, training provider, payroll processor, authorities and control agencies,</p>	<p>system, cloud telephone system, tax advisor and accounting)</p> <p><u>To carry out marketing measures and events, send information mailings and market reports, mail the customer magazine D Homes, e-mail newsletter:</u> DAHLER & COMPANY Franchise GmbH & Co. KG, accounting, freelance real estate consultants, commissioned data processors (IT services providers, e-mail services providers, CRM providers, copy system, cloud telephone system).</p> <p><u>For the provision and operation of IT and information services as well as CRM software, as-needed provision of back-office services by the franchisor (partner service); carrying out accounting tasks:</u> Tax advisor and accounting, DAHLER & COMPANY Franchise GmbH & Co. KG, freelance real estate consultants, commissioned data processors (IT services providers, e-mail services providers, CRM providers, copy system, cloud telephone system)</p> <p><u>For the administration of master and contact data of suppliers and service providers to be contracted for service performances:</u> Accounting and tax advisor, attorney, license partner of DAHLER & COMPANY Franchise GmbH & Co. KG, DAHLER & COMPANY Franchise GmbH & Co. KG, freelance real estate consultants, real estate consultants for joint transactions, other services providers and cooperation partners, commissioned data processors (IT services providers, e-mail services providers, CRM providers, copy system, cloud telephone system)</p> <p><u>For carrying out training measures, preparing analyses and statistics for company development/consulting and company comparisons:</u> DAHLER & COMPANY Franchise GmbH & Co. KG and its advisers, tax advisor and accounting, commissioned data processors (IT services providers, e-mail services providers, CRM providers, copy system, cloud telephone system).</p> <p><u>For recruiting employees and freelancers:</u> No sharing, data are retained by the controller with the exception of commissioned data processors (IT services providers, e-mail services providers, CRM providers, copy system, cloud telephone system)</p> <p><u>For establishing, maintaining and terminating an employment relationship or freelance relationship of real estate consultants:</u> social security agency, finance authorities, bank, training provider, payroll processor, authorities and control agencies,</p>
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	professional associations, company pension, contracted services providers, software provider, commissioned data processors (IT services providers, e-mail services providers, CRM providers, copy system, cloud telephone system, tax advisor and accountant)	professional associations, company pension, contracted services providers, software provider, commissioned data processors (IT services providers, e-mail services providers, CRM providers, copy system, cloud telephone system, tax advisor and accountant)
Transfers of personal data to a third country or to an international organization, including an indication of the third country or international organization concerned, as well as, in the case of data transfers referred to in Article 49(1), second subparagraph, the documentation of appropriate safeguards	Your personal data will be transmitted to the following countries: Microsoft Office 365: USA – Processor DAHLER & COMPANY Franchise GmbH & Co. KG Order processing contract with Microsoft Ireland Ltd. Data transmission to Microsoft Corporation Inc. is based on the EU-US Data Privacy Framework (EU Commission adequacy decision pursuant to Art. 45 Para. 1 GDPR)	Your personal data will be transmitted to the following countries: Microsoft Office 365: USA – Processor DAHLER & COMPANY Franchise GmbH & Co. KG Order processing contract with Microsoft Ireland Ltd. Data transmission to Microsoft Corporation Inc. is based on the EU-US Data Privacy Framework (EU Commission adequacy decision pursuant to Art. 45 Para. 1 GDPR)
Storage time	If consent has been granted for a search mandate, receipt of information mailings/market report, the customer magazine D Homes and/or the e-mail newsletter, data are not deleted until the data subject revokes their consent. Tax and social insurance data: 4 years from the end of the current year Business letters and acquisition documents: 5 years from the end of the current year According to the Money Laundering Act: 5 years from the end of the current year Due to the obligation of proof of the mediation contract, data are retained for 3 years based on the commission entitlement according to art. 1964.2 CC (Spanish Civil Code) Warnings: 5 years from the end of the current year Copies of driving license: 5 years from the end of the current year Data of potential buyers without search mandate are deleted 6 months after the successful sale/leasing of the property, as are applicant data after the position is filled, except those who request storage for future jobs. Otherwise, deletion when no longer needed and after expiry of the legal retention period.	If consent has been granted for a search mandate, receipt of information mailings/market report, the customer magazine D Homes and/or the e-mail newsletter, data are not deleted until the data subject revokes their consent. Tax and social insurance data: 4 years from the end of the current year Business letters and acquisition documents: 5 years from the end of the current year According to the Money Laundering Act: 5 years from the end of the current year Due to the obligation of proof of the mediation contract, data are retained for 3 years based on the commission entitlement according to art. 1964.2 CC (Spanish Civil Code) Warnings: 5 years from the end of the current year Copies of driving license: 5 years from the end of the current year Data of potential buyers without search mandate are deleted 6 months after the successful sale/leasing of the property, as are applicant data after the position is filled, except those who request storage for future jobs. Otherwise, deletion when no longer needed and after expiry of the legal retention period.
Right to information	You have the right to request information about the data we have saved about you at any time.	You have the right to request information about the data we have saved about you at any time.
Right to correction or deletion of data	If the saved data are incorrect or incomplete, you have the right to demand their correction or deletion.	If the saved data are incorrect or incomplete, you have the right to demand their correction or deletion.
Right to restriction of processing	You may demand restriction of the processing of your data if you contest the correctness of the collected data, the processing is unlawful, or the purpose of the processing is fulfilled.	You may demand restriction of the processing of your data if you contest the correctness of the collected data, the processing is unlawful, or the purpose of the processing is fulfilled.

Right to revoke your consent	If the processing of your personal data is done for a particular purpose based on your consent, you may revoke your consent at any time; however, the processing remains lawful until the time of revocation.	If the processing of your personal data is done for a particular purpose based on your consent, you may revoke your consent at any time; however, the processing remains lawful until the time of revocation.
Right to object to processing	<p>If data are processed based on Art. 6 (1) e or f GDPR, you have the right at any time to object to the processing of your personal data on grounds relating to your particular situation. The respective legal grounds on which processing is based are listed in the information under “Purpose of processing and legal basis”.</p> <p>If you object, we will cease to process your personal data, unless we can demonstrate compelling legitimate grounds for the processing which override your interests, rights and freedoms, or unless the processing serves the establishment, exercise or defence of legal claims (objection according to Art. 21(1) GDPR).</p> <p>If your personal data are processed for direct marketing purposes, you have the right to object at any time to processing of your personal data for such marketing. If you object, your personal data shall no longer be processed for such direct marketing purposes according to Art. 21 (2) GDPR.</p>	<p>If data are processed based on Art. 6 (1) e or f GDPR, you have the right at any time to object to the processing of your personal data on grounds relating to your particular situation. The respective legal grounds on which processing is based are listed in the information under “Purpose of processing and legal basis”.</p> <p>If you object, we will cease to process your personal data, unless we can demonstrate compelling legitimate grounds for the processing which override your interests, rights and freedoms, or unless the processing serves the establishment, exercise or defence of legal claims (objection according to Art. 21(1) GDPR).</p> <p>If your personal data are processed for direct marketing purposes, you have the right to object at any time to processing of your personal data for such marketing. If you object, your personal data shall no longer be processed for such direct marketing purposes according to Art. 21 (2) GDPR.</p>
Right to data portability	You have the right to have the data you provided to the controller transferred to a third party.	-
Right to complain	You have the right to file a complaint with a supervisory authority if you feel that the processing of your personal data is unlawful. The responsible authority for us is the Agencia Española de Protección de Datos (AEPD) (https://www.aepd.es/es)	You have the right to file a complaint with a supervisory authority if you feel that the processing of your personal data is unlawful. The responsible authority for us is the Agencia Española de Protección de Datos (AEPD) (https://www.aepd.es/es)
Data sources	-	<p>Data sources</p> <ul style="list-style-type: none"> ▪ Real estate portal Immobilienscout24.de ▪ Real estate portal Immonet.de / Immowelt.de ▪ Idealista.com ▪ Kyero.com ▪ Referrers ▪ Joint transactions with other real estate consultancies ▪ DAHLER & COMPANY Franchise GmbH & Co. KG (D&C website, info@, main exchange)
Automated decision-making incl. profiling	DAHLER & COMPANY North – Meland Mallorca SL does not use profiling.	DAHLER & COMPANY North – Meland Mallorca SL does not use profiling.

Note: For reasons of readability, the male pronoun is generally used. We would like to point out that it refers to all genders.